

Appendix A

Cotswold District Council

Protecting children and vulnerable adults

Protecting children and vulnerable adults is everyone's responsibility. Gloucestershire County Council assesses all situations where concerns have been raised about the safety of a child or vulnerable adult.

If you are worried about the protection of a child or vulnerable adult and want advice or to make a referral, please do one of the following :

Report concerns about a child

- Call the Children and Families Help Desk on: 01452 426 565 (Monday to Friday 8am to 5pm)
- Out of hours call the Emergency Duty Team on: 01452 614194
- Email: childrenshelpdesk@gloucestershire.gov.uk

Report concerns about a vulnerable adult

- Call the Adult Help Desk on: 01452 426868 (Monday to Friday 8am to 5pm)
- Out of hours call the Emergency Duty Team on: 01452 614194
- Email: socialserviceseng@gloucestershire.gov.uk

If you are concerned about the immediate safety of a child, please contact the Police on 101 at any time. In an emergency call 999.

For more information see:

- [Gloucestershire Safeguarding Children's Board website](#)
- [Gloucestershire Safeguarding Adults Board website](#)

Safety for children using the internet

The not-for-profit website [Internet Matters](#), acts as a portal for parents to find important information about online safety for their children, helping protect them against online dangers in the process.

It contains a number of advisory pages, apps, tools and informative resources within the framework of 'Learn about it, Talk about it, Deal with it', such as:

- E-safety advice for parents of children of all ages
- Information on a range of topics including cyberbullying, avoiding inappropriate content and protecting a child's online reputation
- Advice on how children can stay safe when chatting, gaming and using social networks online

* <https://www.cotswold.gov.uk/communities-and-leisure/support-for-communities/supporting-children-and-families/protecting-children-and-vulnerable-adults/>

Safeguarding[†]

All children, young people and adults at risk of abuse and neglect have the right to protection from abuse or exploitation.

Safeguarding is everyone's responsibility. It is the responsibility of child protection agencies to determine whether or not a child has been abused. It is our responsibility to report any concerns we have to the appropriate authority.

If you have a concern please do something about it, don't assume someone else has already done it. Your intervention could make a difference to someone's life.

Safeguarding adults

If you suspect someone is being neglected, harmed or suffering domestic abuse contact someone about it.

Call: 01452 426868

Online: Further help and advice is available from: www.gloucestershire.gov.uk/safeguardingadults

Reporting a poor standard of care

Are you unhappy with your care or do you know someone who is not being cared for properly? Report it by calling the Adult help desk or by logging it online.

Call: 01452 426868

Online: [Report it online](#)

Safeguarding children

If you are worried that a child may be suffering or at risk of significant harm, what can you do about it?

Call: The Children's Help Desk on 01452 426565

Online: Advice is available at www.gscb.org.uk

Early help for children, young people and families

Are you a parent, carer, young person or professional? Do you have concerns and would like further information? Guidance on a whole range of issues including food fads, self-harm, bullying and safety is available at: www.glosfamiliesdirectory.org.uk

[†] <https://www.cotswold.gov.uk/communities-and-leisure/support-for-communities/supporting-children-and-families/protecting-children-and-vulnerable-adults/>